MAYNOOTH UNIVERSITY. IRELAND'S FASTEST GROWING UNIVERSITY.

» INCREASED EFFICIENCY

REDUCED COSTS

IMPROVED AGILITY, SCALABILITY AND FUTURE PROOFING

Promoting Operational Excellence Through Digital Transformation

Maynooth University is an internationally recognised institution located 25 kilometres outside of Dublin, Ireland, and is Ireland's fastest growing university.

One of four constituent universities of the National University of Ireland, Maynooth University in 2018 placed in the global top 100 universities under 50 years old in the Times Higher Education World University Rankings.

» Ireland's fastest growing university

12,000 students from more than 90 countries

Placed in the global top 100 universities under 50 years old

200 year heritage

Customer challenge:

Promoting operational excellence through Digital Transformation is one of the foundation stones of the University's 2018-2022 Strategic Plan. The goal is to use technology to improve the experience of staff, students and stakeholders through a digital, first strategy which will drive operational excellence through process optimization and continuous improvement.

The challenge for the IT team is to ensure the right balance between operational IT (security, stability and accuracy) and agile IT (innovation and speed in developing new solutions).

JD Edwards – The Best of Both Worlds, Stability & Innovation

The IT team at Maynooth chose to meet this challenge by hosting Oracle's JD Edwards in the Cloud, staying up-to-date on the latest releases and investing in training and development for ERP end-users.

The team at Maynooth uses JD Edwards to run key finance processes. The Finance team's goal is to automate as many tasks as possible so that they can act as real partners to their internal clients. The team constantly seeks to improve efficiency and build a strong culture of data-driven decision-making.

Being on the latest version of JD Edwards has empowered the team to automate key tasks such as accounts payable, receivable and purchase order processing. Continuing that trend, MU is currently implementing JD Edwards Orchestrator with a view to automating user setup and data extraction for Financial reporting. End user productivity and user experience is a priority for MU and being on the latest JD Edwards version in the cloud enables MU to implement the new user interface UXOne and the Citizen Developer Toolkit which allows end-users to personalise interfaces without the need to hard-code the changes.

The Benefits of Hosting in the Oracle Cloud

Maynooth host their instance of JD Edwards in the Oracle Cloud. The idea for a hosted solution was a simple one, outsourcing the Infrastructure management would free up time for the IT team to focus on their mission of optimising key processes. It also meant the cost of hardware maintenance was eliminated.

Mark Martin, IT Project Lead at Maynooth said, "Redfaire's Cloud 9 Hosting and Support Service for JD Edwards has been a great choice for us. Thanks to our long standing relationship, their technical expertise and proven methodology, we knew that the Migration would be a smooth one."

Mr. Martin spoke about the factors that informed ther decision, "Oracle's adherence to GDPR standards, its solid disaster recovery and business continuity offerings were key deciding factors. Our data is hosted in an EU rather than a UK Data Centre which in the current climate was important for us as a public institution. Hosting JD Edwards on the Oracle Cloud means we know our data is secure and that the ERP performance will be optimal. Redfaire's experience and standards certification for cloud services made them an obvious choice to be our managed service provider."

Mr. Martin explained some of the benefits of migration to Oracle Cloud "Firstly, the ability to budget and plan with greater clarity due to the move from an on premise, cap-ex model to a hosted, op-ex model is a big win. Secondly, our ability to keep the system patched, upgraded and current through working with Redfaire is a lot easier now than when on premise. Thirdly, the level of support we receive both from a dedicated host and service provider, from operational issues right through to project enhancements, and the scalability of both is a huge improvement over our previous situation. In general terms we've also seen an improvement in application performance, we are delighted with the results, as we've seen faster report processing, email workflow and an altogether snappier application."